

Curriculum Vita

Diane Austin, M. Ed.

University of South Florida
School of Information / College of Arts & Sciences
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EDUCATION

University of South Florida, pursuing Ph.D. in Curriculum & Instruction: Instructional Technology
The Pennsylvania State University, M.Ed. in Instructional Systems: Training Design & Development
The Pennsylvania State University, B.S. in Accounting

PROFESSIONAL EXPERIENCE

University of South Florida School of Information (SI), Tampa, FL (1999-present)

- **Instructor III** (2016-present)
- **Instructor III / Coordinator of School Media & Youth Services** (2016-2017)
- **Instructor II / Associate Director** (2014-2015)
- **Instructor II / Assistant Director** (2012-2014)
- **Instructor Level I / Assistant Director** (2009 - 2012)
- **Instructor / Distance Learning Technology Specialist** (2000-2009)

As part of program leadership and department governance: designed and currently coordinate the Master's Library and Information Science program ePortfolio student assessment; Co-chair Curriculum Committee; and coordinate the SI School Media and Youth Services program with regard to curriculum development, scheduling, school and library liaison activities, recruiting, administration, conference coordination and other outreach. Represent the School and act as liaison with employers, university, state, and national professionals, organizations, and education partners with the designation of Professor of Practice/Coordinator of School Media & Youth Services. Collaborate on various initiatives and applied research in the field.

As Assistant/Associate Director, supported Director and programs directly as part of SI leadership team. Represent SI at various University meetings, professional conferences, and in community outreach. Administratively responsible for office operations, reporting, scheduling, supervision and training of graduate assistants, technology resources, adjunct faculty selection, support, and consulting, curriculum and program development, and other program related matters. Involved in budgeting, resource allocation, planning, recruiting, and pre-admission and ongoing student advising.

Teaching and course development specialties include undergraduate and graduate educational media, web design, and curriculum courses in online, blended, and face-to-face formats. Collaborate with other University of South Florida and of the SI faculty, staff, and committees with respect to course development, communications, distance learning, program development, and educational technologies.

Enjoyed a long term career in the USF School of Information with progressive responsibilities and increased rank. Have historically played a major role in developing and consulting regarding distance learning initiatives by assisting faculty in the design, development, revision, maintenance, and delivery of web-based and blended courses; migration of face-to-face courses to the web; conversion of web-based courses into content management systems (BlackBoard and Canvas); advising/consulting on distance learning strategies and technologies; training and directing graduate assistants in supporting functions; assisting in the registration for and administration of online courses; researching and developing new strategies, processes, and supporting tools for distance learning faculty and students; designing and delivering faculty/staff development workshops for USF and faculty/staff/students in SLIS; developing and maintaining the SLIS

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information and communication resources (including communications lists, instructional materials, online orientation, and the school/department web page). Have contributed to the three successful American Library Association reaccreditations of the Master's in Library and Information Science program, most recently in 2016.

Actively participate in School governance and on various committees: Faculty Affairs Committee; Curriculum Committee, including actively serving on subcommittees (Youth Services and School Media, Information Science and Technology, Undergraduate); Communications and Distance Learning Committee (chair); Student Affairs Committee; School's Reaccreditation Committee (ALA); director, faculty and staff search committees.

Courses taught:

LIS3361 Web Page Design and Management
LIS4930 Advanced Web Page Design and Management
LIS4930 Information Architecture
LIS5315 Instructional Graphics
LIS5937 Web Design for Libraries and Information Professions
LIS6303 Preparing Instructional Media
LIS6542 Curriculum and Instructional Technology

Assistant in Instructional Design, Educational Outreach (1999-2000)

Advised and consulted faculty and other clients in distance learning and traditional instructional design. Assisted faculty in the design, development, and revision of web-based courses. Trained and supported faculty, students, and staff in administrative, instructional, and technological environments.

Productivity Point International, Allentown, PA (1997 to 1999)

Training Specialist

Custom designed new and modified existing training programs to meet customer training objectives. Determined training needs and recommended solutions. Developed new business. Trained clients in desktop applications, both one-on-one and in group settings.

Consultant/Independent Contractor, Lehigh Valley, PA (1996 to 1998)

Performed needs analysis, training studies, surveys, and training review of existing programs for clients. Designed and delivered various types of workforce skills and technology training to both adult learners and K-12 students.

Private Industry Council, Inc., Allentown, PA (1996 to 1997)

Workshop Instructor

Designed and delivered job search, career planning, and business/developmental skills training workshops. Counseled clients in transition in career planning, networking, and job searching. Managed outreach office.

CoreStates Bank, N.A., Doylestown, PA (1988-1996)

Commercial Lender

Managed and serviced a \$12 million loan portfolio of up to 200 small business customers. Full relationship and new business development responsibilities. Assisted and trained community banking managers in commercial credit and small business lending.

Credit Services Administrator

Managed and mentored commercial credit, loan documentation, and administrative support staff. Developed credit training and student intern training programs. Coordinated annual divisional budgets. Active in corporate wide executive planning and project committees, reporting directly to senior management. Facilitated and chaired management and staff meetings; designed and conducted employee development workshops and training classes.

PRESENTATIONS

Florida Association for Media in Education (FAME) "Creative Collaboration: Florida Librarians' Stories of Innovative Youth Services Programs", co-presented with Kiki Durney at the 43rd Annual FAME Conference: Florida School Libraries: Making it Happen! in Orlando, FL. (2015)

Florida Association for Media in Education (FAME) "*e-Portfolios: Creating Your Digital Story*", co-presented at the 42nd Annual FAME Conference: Your Library Gone Global! in Orlando, FL. (2014)

Florida Association for Media in Education (FAME) "*Preparing for the Jobs that Don't Exist Yet 2.0*", co-presented with Dr. Richard J. Austin; presented at the 41st Annual FAME Conference: The School Library-Portal to Imagination, Dreams, Diversity in Orlando, FL. (2013)

Florida Association for Media in Education (FAME) "*Preparing for the Jobs that Don't Exist Yet-*", co-presented with Dr. Richard J. Austin; presented at the 40th Annual FAME Conference in Orlando, FL. (2012)

2nd Joint Conference of Librarians of Color (JCLC) "Living Diversity Initiatives: A historical and future look at one library school program's commitment to community and culture", Coordinated, moderated, and presented in a panel discussion, Kansas City, MO (2012).
<http://jclc-conference.org/program/sessions/index.html>

Florida Association for Media in Education (FAME) "*TEaM: Technology Education and Mentoring*", co-presented with master's students; presented at the 38th Annual FAME Conference: TEAMWORK in Orlando, FL. (2010)

Florida Association for Media in Education (FAME) "*E-Portfolios for the 21st Century Librarian: Preparing School and Public Librarians to Support Digital Literacy through Current and Emerging Technologies*", co-presenters Ann M. Riedling, presented at the 37th Annual FAME Conference: Connecting to the Digital Literacy Hub in Orlando, FL. (2009)

Special Library Association "*Information Architecture: A model for defining the future*", presented at the Special Library Association South Atlantic Regional Conference IV (SARC IV) in St. Petersburg, FL. (2008)

Special Library Association (Florida and Caribbean Chapter) "*Information Architecture*", workshop for Special Library Association, Florida and Caribbean Chapter meeting (2007)

Joint Conference of Librarians of Color (JCLC) "*Dr. Henrietta M. Smith and Samuel F. Morrison: Change makers in the profession*" {DVD}. Dunkley, C. P. (Producer), Austin, D. (Co-Producer), & LaRoche, A. (Director). Presentation of co-produced DVD for Joint Conference of Librarians of Color (JCLC) in Dallas, TX (2006).

Association for Educational Communications and Technology (AECT) "*Technology Assisted Activities for Teaching and Learning at a Distance*"; co-presenters Richard J. Austin, Florida State University and Cora P. Dunkley, University of South Florida at the AECT Leadership & Technology International Convention: Teachers, Students, and Technologies Coming Together. Orlando, FL (2005)

International Association for the Development of Information Society Web-Based Communities 2005 Conference (IADIS) "*Communication of Institutional Knowledge and Professional Interaction in a Virtual Community of Students and Faculty*." Paper by V. Gregory and D. Austin, presented by V. Gregory at the IADIS Web-Based Communities Conference in Algarve, Portugal. (2005)

IADIS Web-Based Communities 2004 Conference "*Connecting Students at a Distance: Designing and Implementing a Virtual Community*." Lisbon: Paper presented by V. Gregory at the IADIS Web-Based Communities 2004 Conference in Lisbon, Portugal. (2004)

American Society for Information Science and Technology (ASIS&T) Panel Discussion: "Use of a Virtual Community to Enhance Communication and Improve Student Learning Outcomes", Providence, RI (2004)

Association for Library and Information Science Education (ALISE) "Building Community in a Virtual Learning Environment: Enhancing Communications, Improving Student Outcomes, and Meeting Accreditation Requirements". San Diego, CA (2004)

Center for 21st Century Teaching Enhancement, University of South Florida "*Technology assisted*
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activities for teaching and learning at a distance" co-presented with Cora P. Dunkley, University of South Florida at the 2004 Symposium on 21st Century Teaching, Tampa, FL. (2004)

American Society for Information Science and Technology (ASIS&T) Contribution to Panel Discussion: "From Anytime, Anywhere to All-The-Time, Everywhere: Learning Objects, Broadband and Wireless Reshape Digital Libraries for Learning and Research", Long Beach, CA (2003)

International Conference on Technology and Education (ICTE) "Computer Literate Teachers: Keeping Teaching Staff Up-To-Date", ICTE, Tampa, FL 2000) "Active Learning Strategies in Online Teaching"; ICTE, Tallahassee, FL (2001)

PUBLICATIONS

"Technology in Public Libraries: An Overview of the Past, Present, and Future" (with Richard J. Austin) in *Introduction to Public Libraries (3rd Edition)* edited by: Kathleen de la Peña McCook and Jenny S. Bossaller. ALA Neal-Schuman (2018).

Gregory, V., and D. Austin. "Interaction, Communication and Information Needs: A Virtual Community of Library and Information Science Students and Faculty". *Web-Based Communities Proceedings of the IADIS International Conference*. Algarve Portugal: International Association for the Development of the Information Society, 2005

Gregory, V., and D. Austin. "Connecting Students at a Distance: Designing and Implementing a Virtual Community". *Web-Based Communities Proceedings of the IADIS International Conference (edited by Piet Kommers, Pedro Isáias, and Miguel Baptista Nunes)*. Lisbon: Lisbon Portugal: International Association for the Development of the Information Society, 2004. 500-503